

Company Overview

At Lumenor Consulting Group, our goal is to help ensure that every community in North America benefits from the connectedness, livability, and economic vitality that 21st century transportation systems and resources enable. To achieve this goal, we help public transportation agencies and other transportation industry companies successfully assess and incorporate tools, technologies, and organizational processes that increase the safety, reliability, and usability of their systems and services.

Our founder, Bridgette Beato, launched Lumenor in 2007 after leading a project to modernize fare collection for Atlanta's public transit system, MARTA. The insights and hands-on experience that Beato acquired during this project helped her understand how vital public transportation systems are to the communities they serve – but also how much the public transit industry as a whole still relies on outdated systems and 20th century equipment and technology.

To address a widespread need for innovation and expertise within the public transit and transportation sectors, Beato founded Lumenor Consulting. As a woman owned business and certified DBE consulting firm with offices in Alpharetta, Georgia, New York, NY, Washington, DC, and Jacksonville, FL, we've worked with many of North America's largest public transit agencies. Our work to date has helped improve the daily transportation routines for tens of millions of people.

As we continue to grow, our mission remains the same: To help transportation agencies throughout North America assess and solve key operational and organizational challenges. Our proven ability to implement solutions in a timely, cost-effective manner empowers our clients to achieve increased transparency into operations, greater compliance with current regulations, and the capacity to act on new insights in systematic ways.

A key driver of our strong track record is our fundamental belief that bringing new technology to an organization is only part of a successful engagement – because a potentially breakthrough innovation that is merely tolerated, or even worse, ignored, won't have the impact of one that is wholeheartedly adopted. That's why Lumenor utilizes a methodology that integrates people, processes, and technology – so that change is not just delivered but also embraced in ways that ultimately meet project objectives and achieve the targeted goals.

Along with our expertise in information technology and organizational change management, our work at Lumenor is defined by our core values of Integrity, Trust, Technical Excellence, Innovation, Leadership and above all, our Client Focused perspective. Understanding your key goals and biggest challenges is always our top priority. So if you want to start the discussion that can help your agency or company stay adaptive in the face of evolving user expectations and major technological change, contact us today!

Lumenor’s services include:

Strategic Consulting Services		Enterprise Technology		Business Process Transformation			
Enterprise Information Management & Analytics							
Environmental Planning <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Ecology <input checked="" type="checkbox"/> History <input checked="" type="checkbox"/> Air Quality <input checked="" type="checkbox"/> Noise <input checked="" type="checkbox"/> NEPA <input checked="" type="checkbox"/> Permitting <input checked="" type="checkbox"/> Environmental Justice <input checked="" type="checkbox"/> Public Involvement 		GIS & UAV Technology <ul style="list-style-type: none"> <input checked="" type="checkbox"/> GIS Planning & Deployments <input checked="" type="checkbox"/> Real-time Data Collection <input checked="" type="checkbox"/> GIS Web Portals <input checked="" type="checkbox"/> Interactive Webmaps <input checked="" type="checkbox"/> Virtual Events Technology <input checked="" type="checkbox"/> GIS Integration <input checked="" type="checkbox"/> Website Development <input checked="" type="checkbox"/> UAV Technology (Drone) <input checked="" type="checkbox"/> Data Visualization & Analytics <input checked="" type="checkbox"/> Augmented Reality 		Transportation Planning <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Long-Range Transportation Plans <input checked="" type="checkbox"/> Comprehensive Transportation Plans <input checked="" type="checkbox"/> Bike & Pedestrian <input checked="" type="checkbox"/> Land Use <input checked="" type="checkbox"/> Noise Modeling <input checked="" type="checkbox"/> Environmental Assessments <input checked="" type="checkbox"/> Public Involvement 		Project Management & Project Controls <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Project Controls <input checked="" type="checkbox"/> PM Support Services <input checked="" type="checkbox"/> Procurement Support <input checked="" type="checkbox"/> Technical Support <input checked="" type="checkbox"/> Administrative Support <input checked="" type="checkbox"/> QA/QC Services <input checked="" type="checkbox"/> Capacity on Demand Staffing 	
Enterprise Asset Management <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Asset Management <input checked="" type="checkbox"/> Work Management <input checked="" type="checkbox"/> Supply Chain Management <input checked="" type="checkbox"/> Capital Asset Planning <input checked="" type="checkbox"/> Asset Management Plans <input checked="" type="checkbox"/> System Architecture <input checked="" type="checkbox"/> Business Process <input checked="" type="checkbox"/> Systems Integration <input checked="" type="checkbox"/> ISO 55000 Compliance 		ITS and Revenue Systems <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Fare Payment Systems <input checked="" type="checkbox"/> Back-office Systems <input checked="" type="checkbox"/> Fare Collection Equipment and hardware <input checked="" type="checkbox"/> Automated Passenger Counters <input checked="" type="checkbox"/> CCTV <input checked="" type="checkbox"/> CAD/AVL <input checked="" type="checkbox"/> Communications Systems <input checked="" type="checkbox"/> Real-time passenger Info <input checked="" type="checkbox"/> Mobile Applications <input checked="" type="checkbox"/> Open Payments 		Organizational Change Management <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Change Management <input checked="" type="checkbox"/> Leadership Coaching <input checked="" type="checkbox"/> Organizational Alignment <input checked="" type="checkbox"/> Strategic Communications <input checked="" type="checkbox"/> Training and Development <input checked="" type="checkbox"/> Culture Transformation <input checked="" type="checkbox"/> Organizational Alignment <input checked="" type="checkbox"/> Training & Development 			

Partial client list:

- NY Metropolitan Transportation Authority (NY MTA)
- Metropolitan Atlanta Rapid Transit Authority (MARTA)
- Washington Metropolitan Area Transit Authority (WMATA)
- Los Angeles County Metropolitan Authority (LA METRO)
- Baltimore MTA
- Dallas Area Rapid Transit
- Capital Metro
- Jacksonville Transportation Authority
- San Diego MTS
- Long Beach Transit
- Georgia Regional Transportation Authority (GRTA)
- Southeastern Pennsylvania Transportation Authority (SEPTA)
- Atlanta Regional Commission (ARC)
- Bay Area Rapid Transit (BART)
- New York City Transit
- Atlanta Streetcar
- Starbucks
- Sony Corporation
- The Coca Cola Company