

Company Overview

At Lumenor Consulting Group, our goal is to help ensure that every community in North America benefits from the connectedness, livability, and economic vitality that 21st century transportation systems and resources enable. To achieve this goal, we help public transportation agencies and other transportation industry companies successfully assess and incorporate tools, technologies, and organizational processes that increase the safety, reliability, and usability of their systems and services.

Our founder, Bridgette Beato, launched Lumenor in 2007 after leading a project to modernize fare collection for Atlanta's public transit system, MARTA. The insights and hands-on experience that Beato acquired during this project helped her understand how vital public transportation systems are to the communities they serve – but also how much the public transit industry as a whole still relies on outdated systems and 20th century equipment and technology.

To address a widespread need for innovation and expertise within the public transit and transportation sectors, Beato founded Lumenor Consulting. As a woman owned business and certified DBE consulting firm with offices in Alpharetta, Georgia, New York, NY and Washington, DC, we've worked with many of North America's largest public transit agencies.

Since our founding in 2007, Lumenor has grown from a team of two to its current 20-plus employees, and our work to date has helped improve the daily transportation routines for tens of millions of people.

As we continue to grow, our mission remains the same: To help transportation agencies throughout North America assess and solve key operational and organizational challenges. Our proven ability to implement solutions in a timely, cost-effective manner empowers our clients to achieve increased transparency into operations, greater compliance with current regulations, and the capacity to act on new insights in systematic ways.

A key driver of our strong track record is our fundamental belief that bringing new technology to an organization is only part of a successful engagement – because a potentially breakthrough innovation that is merely tolerated, or even worse, ignored, won't have the impact of one that is wholeheartedly adopted. That's why Lumenor utilizes a methodology that integrates people, processes, and technology – so that change is not just delivered but also embraced in ways that ultimately meet project objectives and achieve the targeted goals.

Along with our expertise in information technology and organizational change management, our work at Lumenor is defined by our core values of Integrity, Trust, Technical Excellence, Innovation, Leadership and above all, our Client Focused perspective. Understanding your key goals and biggest challenges is always our top priority. So if you want to start the discussion that can help your agency or company stay adaptive in the face of evolving user expectations and major technological change, contact us today!